



## INTERFACILITY TRANSFER – GROUND AMBULANCE PERMITTED AMBULANCE PROVIDERS

**Effective:** October 8, 2020  
**Replaces:** June 3, 2019  
**Review:** October 2023

### I. Purpose of the Schedule

The purpose of this schedule is to identify Santa Clara County permitted ground ambulance providers and service levels.

### II. Santa Clara County Permitted Non-911 Critical Care Transport-RN Providers

Provider	Minimum Staffing	Phone Number
AMR	CCT RN (1) / EMT (1)	855.788.8370
Falcon Critical Care Transport	CCT RN (1) / EMT (1)	510.223.1171
Norcal Ambulance	CCT RN (1) / EMT (1)	866.755.3400
Pro Transport-1	CCT RN (1) / EMT (1)	800.650.4003
Royal Ambulance	CCT RN (1) / EMT (1)	888.510.3687
Westmed Ambulance	CCT RN (1) / EMT (1)	888.331.1420

### III. Santa Clara County Permitted Non-911 Paramedic (ALS) Providers

Provider	Minimum Staffing	Phone Number
Pro Transport-1	Paramedic (1) / EMT (1)	800.650.4003
Silicon Valley Ambulance	Paramedic (1) / EMT (1)	877.778.4911
Westmed Ambulance	Paramedic (1) / EMT (1)	888.331.1420

### IV. Santa Clara County Permitted Non-911 BLS (EMT) Providers

Provider	Minimum Staffing	Phone Number
AMR	EMT (2)	855.788.8370
Falcon Critical Care Transport	EMT (2)	510.223.1171
Norcal Ambulance	EMT (2)	866.755.3400
Pro Transport-1	EMT (2)	800.650.4003
Royal Ambulance	EMT (2)	888.510.3687
Silicon Valley Ambulance	EMT (2)	877.778.4911
United Ambulance	EMT (2)	510.671.0031
Westmed Ambulance	EMT (2)	888.331.1420