


County of Santa Clara Emergency Medical Services System



Emergency Medical Services Agency
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Date: September 10, 2020
To: Private Ambulance and Air Providers
From: Jason Weed 
EMS Specialist
Subject: Silicon Valley Regional Communications System (SVRCS) Implementation Date

This memo is to notify all the permitted ambulance and air providers, that the Santa Clara County EMS Agency will be implementing the trunked radio system on **Tuesday, September 22, 2020 at 0730**. This will require that each radio be switched from CO EMS in bank C to EMS DISP in bank A.

Please have your crews review the new frequency layout that was provided in the training PowerPoint. Also remind all crews that hospital ringdowns will still occur on CMD92 until further notice, which will require switching between zones A and C on the radio.

With the new trunked radio system all radios will now be rung down/alerted for 911 responses instead of the county UHF pagers. I will be sending out an administrative order (AO) removing the UHF pagers from the policy 302 requirements as of October 1, 2020.

If you have any questions, I can be contacted by email Jason.weed@ems.sccgov.org or by phone at 408.794.0621

Attachment: Administrative Order (AO 2020-005) Policy 302 Minimum Inventory Requirements:
Removal of County Approved UHF Radio Pagers



County of Santa Clara
Emergency Medical Services System
ADMINISTRATIVE ORDER

Number:	AO 2020-005
Title:	Policy 302 - Minimum Inventory Requirements: Removal of County Approved UHF Radio Pagers
Effective:	October 1, 2020

I. Declaration

The Santa Clara County Emergency Medical Services Agency has determined that a policy modification to *Santa Clara County Prehospital Care Policy 302 [Prehospital Care Asset-Minimum Inventory Requirements]* is warranted. Consistent with *Santa Clara County Prehospital Care Policy 109: Policy Development and Implementation*, the EMS Director, or designee, may issue Administrative Orders when changes are necessary.

II. Statement of Change and Rationale

With the recent implementation of a new EMS trunked radio system, the new trunked radios now have the capability of being individually alerted. This alerting feature duplicates the current function of the UHF radio pager and therefore, allows for the replacement of the UHF radio pagers. Beginning on October 1st, the following inventory requirements are no longer in effect and the equipment is to be remove from service.

Page	Equipment
6	ALS Transport: County Approved UHF Radio Pager [Quantity of 1] (Private ground ambulance services only)
6	ALS Transport: County Approved UHF Radio Pager [Quantity of 2] (County emergency ambulance provider ambulances)
12	BLS/CCT Transport: County Approved UHF Radio Pager [Quantity of 1] (Private ground ambulance services only)
15	EMS Field Supervisor: County Approved UHF Radio Pager [Quantity of 1] (Private ground ambulance services only)

III. Execution

Administrative Order # 2020-005 is in effect as of October 1, 2020. This Administrative Order will remain in effect until further notice.


 Ken Miller, MD, PhD
 EMS Medical Director


 Jackie Lowther, RN, MSN, MBA
 EMS Agency Director

Please direct any questions to Jason Weed, EMS Specialist, by phone at 408.794.0621 or via email at jason.weed@ems.sccgov.org.