



**County of Santa Clara  
Emergency Medical Services System**

**Monthly Hospital Destination & Bypass Status Report**

**Report for Time Period: January 2019**

**Table 1: Number of Patients Transported to Hospital ED from 9-1-1 System\***

| Hospital (Diversion Zone)     | Aug-18       | Sep-18       | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Total         |
|-------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| Stanford (North)              | 457          | 496          | 419          | 426          | 439          | 465          | 2,702         |
| El Camino - Mt. View (North)  | 681          | 678          | 780          | 727          | 858          | 823          | 4,547         |
| Kaiser - Santa Clara (North)  | 720          | 696          | 699          | 680          | 732          | 788          | 4,315         |
| Regional - San Jose (Central) | 1,339        | 1,265        | 1,313        | 1,372        | 1,404        | 1,382        | 8,075         |
| O'Connor (Central)            | 516          | 423          | 499          | 508          | 646          | 566          | 3,158         |
| VMC (Central)                 | 1,382        | 1,391        | 1,424        | 1,430        | 1,473        | 1,408        | 8,508         |
| Good Samaritan (South)        | 771          | 734          | 717          | 753          | 786          | 788          | 4,549         |
| Kaiser - San Jose (South)     | 682          | 616          | 717          | 724          | 741          | 742          | 4,222         |
| Saint Louise (South)          | 291          | 265          | 289          | 301          | 327          | 281          | 1,754         |
| El Camino - Los Gatos (N/A)   | 104          | 80           | 92           | 96           | 99           | 102          | 573           |
| VA - Palo Alto (N/A)          | 87           | 82           | 91           | 70           | 91           | 85           | 506           |
| <b>Total</b>                  | <b>7,030</b> | <b>6,726</b> | <b>7,040</b> | <b>7,087</b> | <b>7,596</b> | <b>7,430</b> | <b>42,909</b> |

Source: Santa Clara County Communications & Palo Alto Fire Department

**Table 2: Daily Average of 9-1-1 Patients Transported By Hospital\***

| Hospital (Diversion Zone)     | Aug-18     | Sep-18     | Oct-18     | Nov-18     | Dec-18     | Jan-19     | 6 Mth Avg |
|-------------------------------|------------|------------|------------|------------|------------|------------|-----------|
| Stanford (North)              | 15         | 17         | 14         | 14         | 14         | 15         | 15        |
| El Camino - Mt. View (North)  | 22         | 23         | 25         | 24         | 28         | 27         | 25        |
| Kaiser - Santa Clara (North)  | 23         | 23         | 23         | 23         | 24         | 25         | 23        |
| Regional - San Jose (Central) | 43         | 42         | 42         | 46         | 45         | 45         | 44        |
| O'Connor (Central)            | 17         | 14         | 16         | 17         | 21         | 18         | 17        |
| VMC (Central)                 | 45         | 46         | 46         | 48         | 48         | 45         | 46        |
| Good Samaritan (South)        | 25         | 24         | 23         | 25         | 25         | 25         | 25        |
| Kaiser - San Jose (South)     | 22         | 21         | 23         | 24         | 24         | 24         | 23        |
| Saint Louise (South)          | 9          | 9          | 9          | 10         | 11         | 9          | 10        |
| El Camino - Los Gatos (N/A)   | 3          | 3          | 3          | 3          | 3          | 3          | 3         |
| VA - Palo Alto (N/A)          | 3          | 3          | 3          | 2          | 3          | 3          | 3         |
| <b>Total Daily Average</b>    | <b>227</b> | <b>224</b> | <b>227</b> | <b>236</b> | <b>245</b> | <b>240</b> |           |

Source: Santa Clara County Communications & Palo Alto Fire Department

\*Notes for Tables 1 and 2: These numbers only reflect patients that originated in Santa Clara County and were transported by the County's EOA Ambulance Provider and Palo Alto Fire Department. Data for Stanford does not include patients from San Mateo County. The data includes but, does not differentiate specialty center status (TRAUMA, STROKE, STEMI, BURN)

**Table 3: Total Monthly Hours of Emergency Department on "AMBULANCE" Bypass**

| Hospital (Diversion Zone)     | Aug-18       | Sep-18       | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Total         |
|-------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| Stanford (North)              | 4.51         | 1.29         | 0.00         | 1.30         | 2.00         | 1.00         | 10.10         |
| El Camino - Mt. View (North)  | 2.67         | 1.50         | 6.05         | 6.01         | 3.01         | 10.02        | 29.26         |
| Kaiser - Santa Clara (North)  | 13.55        | 4.53         | 4.04         | 4.01         | 4.01         | 8.02         | 38.16         |
| Regional - San Jose (Central) | 0.00         | 0.00         | 0.00         | 0.91         | 5.01         | 5.90         | 11.82         |
| O'Connor (Central)            | 0.00         | 0.00         | 0.00         | 0.00         | 2.00         | 1.00         | 3.00          |
| VMC (Central)                 | 32.87        | 33.39        | 34.83        | 52.34        | 45.09        | 60.13        | 258.65        |
| Good Samaritan (South)        | 5.60         | 0.00         | 1.00         | 0.37         | 0.00         | 1.37         | 8.34          |
| Kaiser - San Jose (South)     | 0.00         | 0.00         | 0.00         | 0.00         | 7.53         | 0.00         | 7.53          |
| Saint Louise (South)          | 14.54        | 1.51         | 1.01         | 2.00         | 3.01         | 4.00         | 26.07         |
| El Camino - Los Gatos (N/A)   | 1.51         | 0.00         | 0.00         | 0.00         | 1.46         | 2.00         | 4.97          |
| <b>Total</b>                  | <b>75.25</b> | <b>42.22</b> | <b>46.93</b> | <b>66.94</b> | <b>73.12</b> | <b>93.44</b> | <b>397.90</b> |

Color Legend for ED Ambulance Bypass Only

|             |             |             |
|-------------|-------------|-------------|
| Above 37hrs | Above 30hrs | Below 30hrs |
|-------------|-------------|-------------|

**Table 4: Total Monthly Hours of Stroke Center on "STROKE" Bypass\***

| Hospital (Diversion Zone)     | Aug-18        | Sep-18      | Oct-18      | Nov-18       | Dec-18       | Jan-19       | Total         |
|-------------------------------|---------------|-------------|-------------|--------------|--------------|--------------|---------------|
| Stanford (North)              | 0.00          | 0.00        | 0.00        | 0.00         | 0.00         | 0.00         | 0.00          |
| El Camino - Mt. View (North)  | 2.46          | 0.00        | 0.00        | 0.00         | 1.41         | 0.00         | 3.87          |
| Kaiser - Santa Clara (North)  | 0.00          | 0.45        | 0.00        | 0.00         | 0.00         | 0.00         | 0.45          |
| Regional - San Jose (Central) | 0.00          | 0.00        | 0.00        | 0.00         | 29.23        | 1.21         | 30.44         |
| O'Connor (Central)            | 0.00          | 0.00        | 0.00        | 0.00         | 0.00         | 0.00         | 0.00          |
| VMC (Central)                 | 0.00          | 0.00        | 0.00        | 0.00         | 0.00         | 0.00         | 0.00          |
| Good Samaritan (South)        | 4.85          | 0.00        | 0.00        | 0.00         | 0.00         | 7.27         | 12.12         |
| Kaiser - San Jose (South)     | 0.00          | 0.00        | 0.00        | 0.00         | 0.00         | 0.00         | 0.00          |
| Saint Louise (South)          | 156.27        | 7.04        | 6.38        | 20.93        | 0.00         | 3.18         | 193.80        |
| El Camino - Los Gatos (N/A)   | 0.80          | 0.00        | 0.38        | 0.28         | 4.74         | 0.56         | 6.76          |
| <b>Total</b>                  | <b>164.38</b> | <b>7.49</b> | <b>6.76</b> | <b>21.21</b> | <b>35.38</b> | <b>12.22</b> | <b>247.44</b> |

**Table 5: Total Monthly Hours of STEMI Center on "STEMI" Bypass\***

| Hospital (Diversion Zone)     | Aug-18       | Sep-18      | Oct-18       | Nov-18      | Dec-18      | Jan-19      | Total        |
|-------------------------------|--------------|-------------|--------------|-------------|-------------|-------------|--------------|
| Stanford (North)              | 0.00         | 0.00        | 0.00         | 0.00        | 0.00        | 0.00        | 0.00         |
| El Camino - Mt. View (North)  | 0.00         | 0.00        | 0.00         | 0.00        | 0.00        | 0.00        | 0.00         |
| Kaiser - Santa Clara (North)  | 0.00         | 0.00        | 0.21         | 0.37        | 0.00        | 0.00        | 0.58         |
| Regional - San Jose (Central) | 72.69        | 0.00        | 0.00         | 0.00        | 1.97        | 1.19        | 75.85        |
| O'Connor (Central)            | 0.00         | 0.00        | 0.00         | 0.00        | 0.00        | 0.00        | 0.00         |
| VMC (Central)                 | 0.00         | 0.00        | 19.07        | 0.00        | 0.00        | 0.00        | 19.07        |
| Good Samaritan (South)        | 3.98         | 0.00        | 0.00         | 0.00        | 0.00        | 0.37        | 4.35         |
| Kaiser - San Jose (South)     | 0.00         | 0.00        | 0.00         | 0.00        | 0.00        | 0.00        | 0.00         |
| <b>Total</b>                  | <b>76.67</b> | <b>0.00</b> | <b>19.28</b> | <b>0.37</b> | <b>1.97</b> | <b>1.56</b> | <b>99.85</b> |

**Table 6: Total Monthly Hours of Trauma Center on "TRAUMA" Bypass**

| Hospital (Diversion Zone)     | Aug-18      | Sep-18      | Oct-18      | Nov-18      | Dec-18      | Jan-19      | Total       |
|-------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Stanford (North)              | 0.00        | 0.00        | 0.00        | 0.00        | 0.00        | 0.00        | 0.00        |
| Regional - San Jose (Central) | 0.67        | 0.00        | 0.00        | 0.53        | 0.00        | 1.21        | 2.41        |
| VMC (Central)                 | 0.00        | 0.00        | 0.00        | 0.00        | 0.00        | 0.00        | 0.00        |
| <b>Total</b>                  | <b>0.67</b> | <b>0.00</b> | <b>0.00</b> | <b>0.53</b> | <b>0.00</b> | <b>1.21</b> | <b>2.41</b> |