TRAUMA CENTER SERVICE AREAS

Effective: January 1, 2020
Replaces: November 1, 2018
Review: January 1, 2023

I. Purpose

The purpose of this policy is to clarify the service areas for each trauma center in Santa Clara County.

II. Trauma Center Service Areas

A. All prospective Major Trauma Victims, in the 911 System, will be transported to the Trauma Center in accordance with this Schedule and Santa Clara County Prehospital Care Policies #602: 911 EMS Patient Destination, #603: Hospital Bypass, and #605: Prehospital Trauma Triage.

1. The Stanford (SUH) Catchment Zone extends from the northern border of the County (on the west side of the Bay) extending to De Anza Boulevard in the City of Cupertino, and through the center of the City of Sunnyvale.

   The separation line in the City of Sunnyvale is Sunnyvale-Saratoga Road to East Remington/Fair Oaks Avenue to the Bay.

2. The Santa Clara Valley Medical Center (VMC) Catchment Zone extends from south of De Anza Boulevard in the City of Cupertino and south of Sunnyvale-Saratoga Road to East Remington/Fair Oaks Avenue in Sunnyvale. The eastern border is North First Street/Monterey Highway extending from Alviso to the southern boundary at intersection of Highways 101 and 85 in San Jose.

   Patients requiring transport from areas south of the 101/85 Interchange and west of Highway 101 extending to the southernmost borders of the County shall be transported to VMC.

3. The Regional Medical Center of San Jose (RSJ) Catchment Zone extends from all areas east of North First Street/Monterey Highway (includes the City of Milpitas) to the southern boundary at the intersection of Highways 101 and 85 in San Jose. The northern border is the San Francisco Bay.

   Patients requiring transport from areas south of the 101/85 Interchange and east of Highway 101 extending to the southernmost borders of the County shall be transported to RSJ.
Incidents that occur on dividing lines (or within a reasonable distance of the dividing lines) shall be transported in accordance with the paramedics’ discretion.

B. EMS aircraft providers shall transport trauma patients to the closest appropriate designated trauma facility with a Caltrans approved and permitted helipad. The following exceptions apply to both air and ground transportation:

1. Patients who meet major burn criteria and are not traumatically injured shall continue to be transported to Santa Clara Valley Medical Center, in accordance with Santa Clara County Prehospital Care Policy; #605: Prehospital Trauma Triage, #700-P06: Pediatric Burns, and #700-A06: Burns.

2. Pediatric patients (under 15 years old) meeting Trauma Triage Criteria shall be transported to the closest Pediatric Trauma Center (Santa Clara Valley Medical Center or Stanford University Hospital).

3. When a trauma center is diverting patients, they are to be routed to the next closest trauma center.

C. The primary service area for the trauma system is the geographic area under the jurisdiction of the Santa Clara County EMS System. Providers of health care outside of this system may transfer patients to one of the County Trauma Centers only after all federal, state and local transfer laws, as well as the requirements of the receiving facility, have been met.