



BASIC LIFE SUPPORT FIRST RESPONSE APPROVAL

Effective: September 12, 2014
Replaces: January 22, 2007
Review: September 12, 2021

I. Purpose

The purpose of this policy is to establish a mechanism for the provision of Basic Life Support (BLS) First Response within the Exclusive Operating Area(s) (EOAs) under County contract.

II. Definitions and Abbreviations

- A. **FRP:** First Response Provider.
- B. **Level III:** In addition to performing all the functions of a Level II dispatcher, a Level III dispatcher determines whether a medical response is needed, and may dispatch an alternative resource or make the determination that no resource will be sent.

III. Program Proposal

- A. The dispatch center of the FRP must utilize a criteria-based medical dispatch system with standardized response protocols approved by the EMS Agency Medical Director. The Agency may request copies all EMS dispatch protocols for review and approval.
- B. The FRP agrees to maintain the response time standards for call priority and code as per County requirements.
- C. The FRP will ensure that a minimum of two qualified Emergency Medical Technicians (EMTs, Basic or above) are dispatched to every call triaged as "Basic Life Support."
- D. The dispatch center must submit a copy of the Emergency Medical Dispatch Quality Improvement Plan to the Agency for approval.
- E. The dispatch center and FRP will participate in the County-wide Medical Dispatch Review Committee (MDRC).
- F. The dispatch center will provide the Agency with monthly drift determinant reports within thirty (30) days of the close of the reported month and any other information the Agency deems necessary to adequately review the Emergency Medical Dispatch process for the first twelve (12) months of the program.

- G. To request approval, the FRP must submit a letter to the EMS Administrator, or designee, stating its intent to provide BLS first response and the manner in which it satisfies the requirements herein. The Agency will review the request and respond to the First Response Agency within sixty (60) days.

IV. Program Discontinuation

The EMS Agency reserves the right to suspend or revoke the utilization of BLS first response should the EMS Medical Director find cause for such action.