



County of Santa Clara Emergency Medical Services System

Policy #115: Accepted Methods of Payment

ACCEPTED METHODS OF PAYMENT

Effective: September 12, 2014
Replaces: New
Review: September 12, 2023

Resources:
None

I. Purpose

The purpose of this policy is to identify the methods of payment that are accepted by the Santa Clara County Emergency Medical Services Agency.

II. Personnel Credentialing

- A. Personnel credentialing include the following:
1. Emergency Medical Technician Certification (includes both County and State fee)
 2. Emergency Medical Technician Recertification (includes both County and State fee)
 3. Paramedic Intern Recognition
 4. Identification Cards (all types)
 5. Paramedic Accreditation
 6. Accredited EMS Field Supervisor
 7. Mobile Intensive Care Nurse
 8. Medical Volunteer for Disaster Response
- B. All payments must be made electronically by credit or debit (EBT) card, in person or online.
- C. Cash, money orders, purchases orders, and checks are not accepted.
- D. Payment must be made for each submission of an application including those that have been returned to the applicant as incomplete.
- E. There are no refunds provided for payments.
- F. Payment is required and charged at time of application submission regardless of application approval.

III. Service Credentialing

- A. Credentialing services include the following:
 - 1. Ambulance Service Provider (BLS, ALS, CCT, Air)
 - 2. EMS Asset Permits
 - 3. 911 Receiving Facility
 - 4. Specialty Center (Stroke, Trauma, STEMI, etc.)
 - 5. EMT or Paramedic Training Center
 - 6. Continuing Education Provider
- B. All payments may be made electronically by credit or debit (EBT) card, in person or online.
- C. Cash, money orders, and checks are not accepted.
- D. Payment must be made for each submission of an application including those that have been returned to the applicant as incomplete.
- E. There are no refunds provided for payments.
- F. Payment is required and charged at time of submission regardless of application approval.
- G. Purchase orders or government checks may be accepted if approved in advance by the EMS Agency and exceed \$5,000 per invoice.
- H. Payments cover a fiscal year from July 1st to June 30th. No prorated payments are allowed.

IV. Logo Wear, Materials, and Miscellaneous

- A. All payments may be made electronically by credit or debit (EBT) card, in person or online.
- B. Cash, money orders, and checks are not accepted.
- C. Payment must be made for each submission of an application including those that have been returned to the applicant as incomplete.
- D. There are no refunds provided for payments.
- E. Purchase orders or government checks may be accepted if approved in advance by the EMS Agency