I. Purpose

The purpose of this policy is to provide direction to all County EMS system participants for the appropriate use of the County’s EMS System ambulances and supplemental EMS resources units for standby at incidents where there is no patient identified, but a high potential for prehospital medical services exists; including, but not limited to: protection of public safety personnel in the performance of their duty, protection of the public at large, during fire ground operations, at the direction of the County EMS Agency or County Health Officer, during hazardous materials incidents, during search and rescue operations, and during law enforcement tactical operations.

II. Request, Assignment and Notification Processes

A. A medical resource standby may be requested by the following persons only:

1. The public safety agency / public safety agency Incident Commander

2. EMS Agency Duty Chief or other assigned agency personnel

3. The County’s EOA emergency ambulance service provider’s accredited field supervisor (includes only ambulances and resources supervised by the provider, not all system units)

B. Commitment of a County EOA emergency ambulance service is authorized as follows:

1. Upon request and ambulance system levels permitting, County Communications will dispatch the closest County EOA emergency ambulance(s) and accredited field supervisor.

   a. Additional County EOA emergency ambulances may be requested, however deployment may be delayed if there are critical resource shortages within the system

   b. During periods of system surge, a BLS ambulance may be assigned to the incident in lieu of a County EOA emergency ambulance

   c. Requests for standby supplemental EMS resources will be conducted pursuant to Policy 301 processes
2. The County EOA emergency ambulance service provider’s accredited field supervisor (includes only units supervised by the provider, not all system units).

3. EMS Agency Duty Chief or other assigned agency personnel.

C. The County EOA emergency ambulance service provider’s accredited field supervisor will be notified immediately of any request for medical resource standby. If the County EOA emergency ambulance services provider’s accredited field supervisor is unavailable, the EMS Duty Chief shall be notified.

D. The County EMS Duty Chief may modify the resource response based on the overall needs of the entire EMS System.

The County EMS Duty Chief shall be notified of incidents involving the standby of a system field supervisor and/or more than two (2) system ambulances.

E. All resources assigned to a medical resource standby will be committed to that standby until released by the requesting agency or County EMS Duty Chief.

III. Documentation

A. All requests for 911 System medical resource standby shall be entered as an EMS event, and all appropriate status-keeping activities will be documented.

B. The County’s EOA emergency ambulance service provider’s accredited field supervisor shall complete, and submit to the County EMS Agency within twenty-four (24) hours, an after action report of the event, including a reason for any ambulances committed, duration of the standby, and any medical care that was provided during the event. This report shall include all applicable incident command system (ICS) forms and mass casualty incident (MCI) documents.